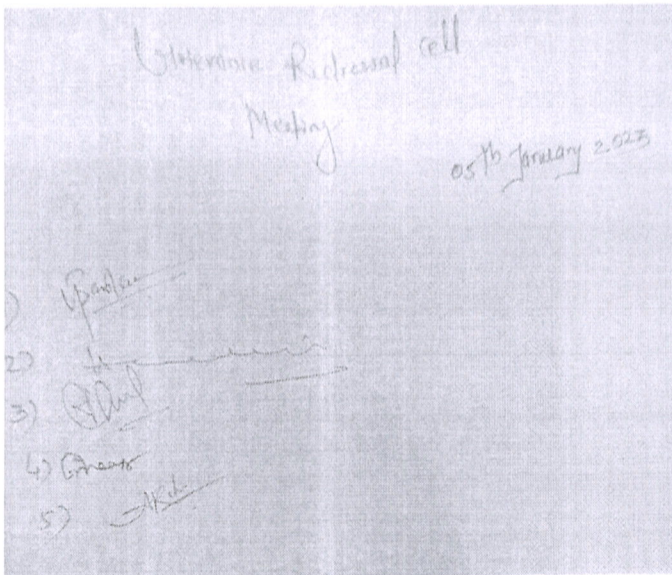
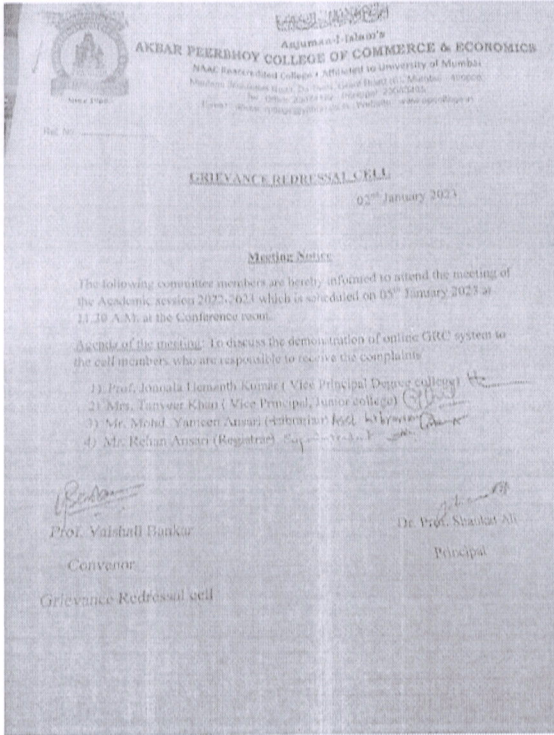


06<sup>th</sup> January 2023



**Minutes of the meeting of the Grievance Redressal cell held on 5<sup>th</sup> January 2023 at 11.30 A.M. at the conference room**

- AGENDA: 1) Review of online Grievance redressal system  
2) any other topic with the permission of the chairperson



PROCEEDINGS: 1) After welcoming all the members of the committee, the GRC Coordinator placed before the members the agenda of the meeting, which was already circulated along with the notice of the meeting

2) The coordinator presented the following status of the online Grievance Redressal process in the institution

- A list of Grievance cell members who are responsible for receiving and disposing of grievances online, was framed
- Demonstration of online grievance redressal system to cell members was being done

3) The meeting concluded, with a vote of thanks for the member's active participation by the librarian Mr. Yameen Ansari

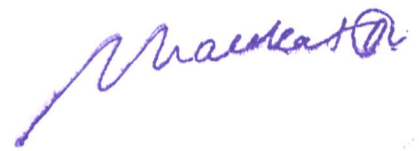


Submitted by

Prof. Vaishali Bankar

Chairperson

Grievance Redressal Committee

A handwritten signature in blue ink, appearing to read "Maadkat" followed by a circular flourish.